From: Russo, Rebecca

Location: Nonresponsive Conference Code

Importance: Normal

Subject: Process for handling congressional inquiries regarding GKM

Start Date/Time: Mon 8/17/2015 2:30:00 PM **End Date/Time:** Mon 8/17/2015 3:00:00 PM

Process for Responding to Inquiries Regarding GKM.docx

EXAMPLE Congressional Inquiries Triage.xlsx

Hi all,

I'm hoping we can have a meeting to help work out a process for handling all of the congressional inquiries regarding GKM that are rolling in. I have seen 49 so far, most of which are still pending. (I thought it was 60 because I numbered my chart up to 60, but I haven't gotten that far yet, thankfully.)

If helpful, I have a proposed process I can share to use as a starting point for discussion. I'm a big process person.

There was literally no time that worked for everyone, so I'm taking a chance on this time. Let me know if this absolutely will not work for you and I'll try to find another time later in the day, but we really need to get the process nailed down so we can start to get these things finalized.

Thanks all, Rebecca